

APMG Cookie Policy

INTRODUCTION

The APM Group Limited (“**APMG**”, “**us**”, “**we**”, “**our**”) is committed to protecting and respecting your data privacy. We want you to know how we use and protect your personal information. This includes informing you of your rights regarding your personal information that we hold.

Our websites (including apmg-international.com, store.apmg-international.com, apmg.com and ppp-certification.com) and online platforms (including the APMG Candidate Portal) put small files (known as “cookies”) onto your computer to collect information about how you use our site.

Cookies are used to:

- measure how you use the website / online platform so it can be updated and improved based on your needs
- remember the notifications you’ve seen so we don’t show them to you again

APMG websites and online platforms do not use cookies to identify you personally, but to gain useful knowledge about how the site is used so we can keep improving it for our users.

You will normally see a message appear on the site before we store a cookie on your computer.

Find out more about how to manage cookies by visiting www.aboutcookies.org or www.allaboutcookies.org.

How we use cookies on our online platforms

Measuring online platform usage

APMG websites and online platforms use Google Analytics to collect data that we use to improve your experience of our sites and platforms.

The cookies we use are:

APMG-International Online Portals

Cookies Common to Multiple Websites

Name	Purpose	Duration
ApplicationGatewayAffinity	Required for site usage	Session
ApplicationGatewayAffinityCORS	Required for site usage	Session
status-message-<ID>	Created when a status message is dismissed.	Session
chatlio_*	Required for chatting to support	Session
_ga	Google Analytics	14 months

_gid	Google Analytics	1 day
_gat	Google Analytics	1 minute

Candidate Portal

Name	Purpose	Duration
ASP.NET_SessionId	Required for logon and site usage	Session
.ASPXAUTH	Required for logon and site usage	Session
apmg-session	Required for logon and site usage	Session
apmg-id	Required for logon and site usage	Session
cookieconsent_status	Maintains user consent	1 year

ATO Accreditation Portal

Name	Purpose	Duration
AspNetCore.Antiforgery	Required for logon and site usage	Session
.AspNetCore.Identity.Application	Required for logon and site usage	Session

Invigilator Portal

Name	Purpose	Duration
apmg-session	Required for logon and site usage	Session
{username}-bookings.search.criteria	Maintains/remembers search state	Session

Online Exams and Sample Exams

Name	Purpose	Duration
ASP.NET_SessionId	Required for logon and site usage	Session
checkCookie	Check to see if browser accepts cookies	Session
Mce	Used to store user account details	45 min
SessionDump	Stores Candidate ID	Session
layout	Layout of the page depending on user access	Session
PC	Question details	Session
QN	What Question the user is on	Session
tSpan	Layout of page depending on user access	Session
rqt	Used during exam for time keeping	Session
AKA_A2	Required by Adobe for PDF display	1 hour
AMCV_	Required by Adobe for PDF display	22 months
OptanonChoice	Required by Adobe for PDF display	2 months
OptanonConsent	Required by Adobe for PDF display	21 months
_clk	Required by Adobe for PDF display	2 months
_scid_r	Required by Adobe for PDF display	3 months
_uetvid	Required by Adobe for PDF display	2 months
adcloud	Required by Adobe for PDF display	3 months
kndctr_	Required by Adobe for PDF display	3 months

s_ecid	Required by Adobe for PDF display	3 months
s_nr	Required by Adobe for PDF display	21 months

Process Communications Certification Website

Name	Purpose	Duration
Id	Required for logon and site usage	Session

Cyber Essentials Certification Website

Name	Purpose	Duration
Id	Required for logon and site usage	Session

ISO 20000 Registered Certification Body and Aerospace (IAQG) Certification Website

Name	Purpose	Duration
ASP.NET_SessionId	Required for logon and site usage	Session

Public Exam Bookings Website

Name	Purpose	Duration
p_SU1T5u5iRdsIfkCj%5D7iS72MukCV-	Maintains session (e.g. basket) during site usage	Session
VISITOR_PRIVACY_METADAT A	Required by YouTube	6 months
YSC	Required by YouTube	Session
VISITOR_INFO1_LIVE	Required by YouTube	6 months

Paypal Payment Portal

Name	Purpose	Duration
akavpau_ppsd	Required by Paypal	Session
nsid	Required by Paypal	Session
connect.sid	Required by Paypal	Session
X-PP-L7	Required by Paypal	Session
X-PP-SILOVER	Required by Paypal	30 minutes
LANG	Required by Paypal	3 days
tsrce	Required by Paypal	3 days
ts	Required by Paypal	3 years
Ts_c	Required by Paypal	3 years

Razorpay Payment Portal

Name	Purpose	Duration
has_js	Required by RazorPay	Session
checkcookie	Required by RazorPay	Session
__cfduid	Required by RazorPay	1 month
razorpay_api_session	Required by RazorPay	1 month

_mmapiwsid	Required by RazorPay	2 years
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Stripe Payment Portal

Name	Purpose	Duration
__stripe_mid	Required by Stripe	12 months
__stripe_sid	Required for site usage	30 minutes

CDCAT Portal

Name	Purpose	Duration
APMG	Required for logon	Session
__RequestVerificationToken	Anti-forgery cookie set by web app from ASP.NET MVC. Used to stop Cross-Site Request Forgery.	Session
ASP.Net_SessionId	Used to identify the user's session	Session
AspNet.TwoFactorCookie	Remembers the second login verification factor (if MFA enabled)	Session

5CS Portal

Name	Purpose	Duration
Id	Required for logon and site usage	Session

Read the **Google Analytics privacy** document (available at <https://support.google.com/analytics/answer/6004245>) for more details about the data collected by Google Analytics. To opt out from Google Analytics visit: <https://tools.google.com/dlpage/gaoptout>

Google AdWords

Google Analytics allows us to record information about the page a user has seen on our website, for example the URL of the page. The Google Analytics JavaScript libraries use HTTP Cookies to "remember" what a user has done on previous pages / interactions with the website.

Important: Google Analytics does not store any personal information about website users. Please refer to the Google Analytics privacy document for more details.

Information about how visitors can opt out of Google's use of cookies can be seen at [Google's Ads Settings](#).

Third Party Cookies

First-party cookies are those that we set for our websites and online platforms; third party cookies are cookies that originate from different websites. We do not control the setting of third-party cookies, so if you are concerned you should check the policy on the third-party website.

An example of a third-party website we use is YouTube. We have a number of videos on [apmg-international.com](#) and although we own (or have permission to use) them, the video content is actually streamed from YouTube. You may therefore receive a YouTube cookie if you view one of our videos.