Do you meet these requirements?

APMG International

ProctorU System Requirements

When testing through the ProctorU Platform, you will need a computer that fulfills the following system requirements.

	Minimum Requirements
Operating System	Windows 10 or later Mac OS 11.0 or later All recent compatible versions of ChromeOS (Extension workflow only)
Browser (extension workflow only)	Chrome
Connectivity	3 Mbps (1024 Kbps) Upload & Download Speed (mobile hotspots and tethering is not permitted)
Webcam	640x480 resolution
Microphone	All microphones other than those built into headphones are permitted.
Speakers	Built-in or external speakers are required.
RAM	8GB
CPU	We recommend 2 cores at 2.4ghz
Monitor Resolution	1366x768
Ports	UDP/TCP 80 UDP/TCP 443

What is not supported?

Not supported
Connecting from within a virtual machine. You will be asked to reconnect using your host operating system to take your exam
Apple Boot Camp
Remote Access Software
Inactive Version of Windows and Test Builds/Test Mode
Microsoft Edge browser
Windows 10 and 11 in S mode or Surface RT
Linux operating systems
Google Chromebooks (with Guardian Browser)
Google Chromebooks for Live+ or Review+
Tablets (Nexus, iPad, Tab, Note, etc.)
Smartphones

Additional requirements

Important caveats and limitations to keep in mind
You will not be permitted to test with remote control software running on your computer. Applications like TeamViewer, GoToMyPC, AnyDesk, etc.
You will only be permitted the use of a single monitor when testing, all others must be disconnected. Any external monitor connected to a laptop, regardless of whether the lid is closed or open, is not permitted.
Mobile devices, such as tablets or cell phones, are not supported.
Headphones are not permitted.
If you are using a work-issued device, Admin access is required to download. If this is not possible you can schedule an exam with APMG In Person Proctoring (AIPP) see https://apmg-international.com/info/exam-proctoring for more information.
You will not be permitted to take your exam from within a virtual machine. You will be asked to reconnect using your host operating system to take your exam.
You will not be permitted to use Apple Bootcamp to take your exam.
Unlicensed/inactive versions of Windows and Test Builds/Modes are not permitted.